FROM **FAILED INTEGRATION** TO **ONE COMPANY**

An INNOVISOR case available on www.innovisor.com/insights

CHALLENGE

LARGE & SEVERAL SMALL ACQUISITIONS









- A global pharmaceutical company had recently acquired a large competitor, along with several acquisitions of smaller companies in the past five years
- The company had struggled with integrating the acquired companies – particularly the large competitor
- Innovisor was asked to generate data-driven actions with two specific purposes:
- 1. To diagnose the integration and help realize the full potential of the deals
- 2. To generate insights and learnings to be used in future integration of acquisitions

INNOVISOR INSIGHT

ACQUISITIONS ARE NOT CONNECTED



- The data confirmed the hypothesis that M&A integration had so far been unsuccessful.
 Legacy company was clearly a collaboration barrier across the company
- The unsuccessful integrations were caused by something as simple as location.
 Acquisitions had been maintained in their original locations away from Headquarter
- Another integration barrier was insufficient mentorship programs. Acquired employees with no assigned mentor were integrated 33% slower than those with a mentor

ACTION

BECOME ONE COMPANY



- The location barrier was mitigated successfully through three activities:
- 1. The highly connected individuals in the locations were connected
- 2. The identified key influencers were engaged as integration ambassadors
- 3. Employees from the different legacy companies were relocated to ensure network representation in the major locations
- A structured mentorship program to speed up the integration of acquired employees was established

